

Tester Exhibition

(Lead's Perspective)

Jon Bach

Corporate Intellect Manager

Quardev, Inc.

jonb@quardev.com



My process

Talk with Harry about his vision...

Mission

- **Meta-mission: “Here’s what we were thinking...”**
- **We should be able to say ok, here's how a bunch of us working together would go at this**
- **Imagine they are all Quardev people for the day -- what would be useful as project lead -- here's the things I want us to think about -- performance, usability, security, automation and what kind?**
- **We are a team that said we will deliver value to Mike Kelly. Having seen what we did, would you have hired us? Call us out on things because we're learning things, too.**
- **Ask audience: What did we miss?**

My process

Talk with Harry about his vision

Ask everyone if they're interested...

The Team

Harry Robinson

Lydia Ash

Doug Hoffman

Scott Barber

Robert Sabourin

James Bach

Danny Faught

Email -- (April 9, 2007)

Application to test:

The app for this event could be the same app we use for the competition, or it can be something that's widely available (so that other people can try out the approaches). It should be straightforward (so people can understand what it does), yet complex enough (so it can provide some interesting testing challenges). For instance, Google Docs would meet these criteria.

The Testing:

You'd have lead time to think about your test approach, try it, and put together a brief presentation on what you did and what you found.

The Presentation:

You'd have 10 - 15 minutes to tell your story.

This event would differ from the test competition in that it would NOT be a race to find bugs in a limited time period. Some excellent test approaches work very well over the course of a project, but do not shine in frenetic environments.

My process

Talk with Harry about his vision

Ask everyone if they're interested (April 9)

Meet with Harry for round 2 of designing (May 24)

Email -- June 12

Between now and July 10, we'd be working together via email as the fictional Pretty Good Test Team, "hired" by Mike Kelly to test the CAST 2007 registration page to flush out bugs and issues with it in preparation for CAST 2008.

If you're up for it, let this email be the first thread. As project lead, I'll be keeping track of interesting issues that arise for me (or for you, if you indicate such), or any bugs you find if you decide to run some actual tests to get more context.

My process

Talk with Harry about his vision

Ask everyone if they're interested (April 9)

Meet with Harry for round 2 of designing (May 24)

Monitor the thread for requests for me

Address concern: Are we a team or are we individuals?

Held a meeting on 7/6 since many in the group were in town

Context-framing questions

Questions for Mike:

Q: James: The testing of next year's registration page – that system will have the same features that this year's system has and serves the same purpose

Q: James: For this year's system, has there been a serious quality concern that motivates you to do better for next year?

Q: Rob: If server fails during operation, you were concerned about back end reports? Losing transaction in the middle?

Q: Rob: Do manual (calling up Mike on the phone) and automated processes synchronize?

Q: James: Budget for testing?

Q: Harry: I want to start entering stuff, will I hurt anybody's system?

Q: Rob: Do we have bogus #s to test with?

Q: Harry: How do I know you get it?

Q: James; Logistics of actual testing is a big issue

Q: Harry: Unless I get access to system, I won't know what I'm testing...

My process

Talk with Harry about his vision

Ask everyone if they're interested (April 9)

Meet with Harry for round 2 of designing (May 24)

Monitor the thread to see if I needed to jump in

Address concern: Are we a team or are we individuals?

Held a meeting on 7/6 since many in the group were in town

Debriefed everyone for 10 minutes to find patterns

Coordinated (coincidentally) a discussion between Harry, Doug, and Danny

... and here we are!